



SmartSpace[®]

SmartSpace Site Connector

From version 3.8

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Introduction to Site connector

The Site connector can be used to tunnel the Ubisense protocols across a TCP/IP connection, effectively making two disjoint networks appear to be connected to the same instance of the platform. This connector offers the possibility to bridge the Ubisense protocols, via SSH, through firewalls and over the internet.

The Site connector consists of a server and a set of clients. The number of clients is up to a limit that can be set via the Ubisense platform's configuration mechanism.

This manual describes Site connector version 2.1.11, though most sections also apply to 2.1.9 and 2.1.10.

Purpose of this Manual

The following is a guide to the use and operation of the Ubisense Site connector system. It is divided into the following sections:

1. System Overview: brief description of the system and its components
2. Intended Uses: the main system use cases
3. Server Management: installation, configuration, monitoring
4. Client Management: installation, configuration, monitoring
5. System Configuration: how to configure the system for different uses

The user should read this entire manual before attempting to install and configure the system.

The system is quite complex. The user should perform the minimum installation and configuration required for their application and should not set configuration parameters unless they fully understand what the impact will be.

System Overview

The Site connector consists of, first, a server application and second, a set of client applications.

The Site connector server is an independent service rather than a package deployed via the Ubisense platform. On Windows, it is installed as a Windows Service. On Linux, it should be started in the same way as core and controller, via a startup script or systemd, depending on the Linux distribution.

The client applications run as system services (e.g., Windows service or Linux daemon).

In the occurrence of any fatal failure that would lead to an unexpected termination of an application (either server or clients), the application will automatically be re-launched causing the re-binding connections to return to a fully functional tunnel.

The Site connector bridges the following Ubisense protocols:

- Service finder
- Invocation protocol
- SRM (Scalable Reliable Multicast)
- Monitoring
- Configuration protocol
- Sensor-level protocols, including both multicast and unicast modes

To be harnessed, the Site connector requires both the server and at least one client to be installed. Furthermore, some configuration steps might be required.

From version 2.1.11 there are two different Windows Clients.

- The Site connector Client is intended for connecting a client PC, which will just monitor and observe, to a server. It is intended to only be connected while the client PC is in use.
- The Site connector Client for Servers is intended to connect a server running a local controller to a central server running the Ubisense Core Server. This version is very similar in functionality to the Site connector Client versions 2.1.9 and 2.1.10.

Intended Uses

Single client computer running Ubisense programs only

If the entire sensor system, and the servers, is on a single network and Site connector is being used to connect a remote computer which will observe the system using Ubisense programs, such as Service Manager and SmartSpace Config, then all that is required is:

1. Install Site connector Server on server machine and Site connector Client on remote machine.
2. Set server IP address in client configuration.
3. Start Site connector Client and check that it connects.

The section [Client Management](#) describes installing and configuring the Client, the section [Server Management](#) provides more information on Server configuration, and the section [Basic connection](#) describes basic connection.

When running in this "observation-only" mode, in installations with DIMENSION4 sensors, real-time updates of events and event logs are not available. For example, in the TRACE VIEWER in SmartSpace Config or the Review location events tab in Location System Config, you cannot use the Listen in real time option. Instead, you can choose to retrieve events for the last period of time (specified at the Timespan prompt).

Connecting two sites where the sensor system is in multicast mode

In a Series 7000 installation, if the system is distributed over more than one network, e.g. with sensors connected to the client machine, then, in addition to the set-up required above, Site connector must be configured for all sensor protocols. See [Sensor-level protocols support \(Series 7000\)](#). Note: in this scenario a Windows client machine must be connected with Site connector Client for Servers.

Connecting two sites where the sensor system is in unicast mode

In a Series 7000 installation, where multicast mode is not available, or permitted, on the network the Ubisense sensor system will use unicast mode. In this case Site connector must also be configured for Unicast mode. See section [Unicast support \(Series 7000\)](#).

Server Management

The site connector server is an independent service. On Windows, this is installed as a Windows Service. On Linux, it should be started in the same way as core and controller, via a startup script or systemd, depending on the distribution of Linux that is used.

Note: In previous releases, the site connector server was deployed as a package into the Ubisense Platform. From version 3.4 it is an independent service. This change was made to make remote administration of a production server more robust, since it was easy to accidentally stop or undeploy the Site connector service during a platform service upgrade, but Site connector was required to proceed with the service upgrade.

Installation

In all cases, you should undeploy and remove any existing Site Connector package, using the Service Manager, before installing this release.

Installing Site connector server on Windows

1. Go to the **UbisenseSiteConnectorForServers** directory of your Site connector distribution directory.
2. Double-click the **UbisenseSiteConnectorForServers.msi** file and the Ubisense Site Connector Service Setup wizard appears.
3. Click **Next**.
4. Choose the Destination Folder for the software.
You can accept the default **C:\Program Files (x86)\Ubisense 2.1** or change to another destination.
5. Click **Next** and click **Install**.
6. When the installation is complete, click **Finish** to close the Ubisense Site Connector Service Setup wizard.

After installation is complete, start the service using Windows Services manager:

1. Open Services by typing **View local services** in the Start menu.
2. Start the service **UbisenseSiteConnectorServer 2.1**.

The service is configured to start automatically on reboot.

You can also stop and start the site connector service from the command prompt (as an administrator):

```
net stop "UbisenseSiteConnectorServer 2.1"
net start "UbisenseSiteConnectorServer 2.1"
```

Installing Site connector server on Linux

For Linux, you can find the Site connector server executable in your distribution directory under **linux/server**. To install the executable:

1. Copy **ubisense_site_connector_server** onto your server
2. Create a startup script or systemd configuration to run the executable on startup.

Sample systemd startup script for the Site connector server

The following is a sample startup script for systemd.

```
[Unit]
Description=ubisense_site_connector_server daemon
After=multi-user.target

[Service]
User=platform
Group=platform
Type=simple
ExecStart=/home/platform/bin/ubisense_site_connector_server

[Install]
WantedBy=ubisense_service.target
```

Configuration

Several parameters can be set via the `ubisense_configuration_client` application. The command

```
ubisense_configuration_client set <parameter name> <parameter value>
```

sets the configuration parameter `<parameter name>` to the value `<parameter value>`. [Table 1: Parameters of the Site Connector server](#) lists the parameters specific to the tunnel server. There is no need to set parameters for which an acceptable default value is listed.

Table 1: Parameters of the Site Connector server

Parameter name	Type	Description	Default value
tunnel_server_port	ushort	Port number	49983
tunnel_server_log_output_diagnosis	bool	Activate the diagnosis log stream	0
tunnel_server_log_output_message	bool	Activate the message log stream	1
tunnel_server_send_monitor	bool	Send the monitor packets through the tunnel	1
tunnel_server_max_clients	int	Maximum number of clients	20
tunnel_server_max_mem_queue_clients	int64	Maximum memory in bytes allocated for all the sending queues	200,000,000
tunnel_server_max_mem_queue_client	Int64	Maximum memory in bytes allocated for one sending queue	100,000,000

Parameter name	Type	Description	Default value
tunnel_sensor_status_relay_address	string	Required for supporting the sensors' status protocols. Must be set to the IP address of the machine on which the tunnel server is running	
tunnel_sensor_status_relay_port	ushort	Port number of the tunnel component that forwards the sensors' status protocols	
tunnel_stack_size	int64	Sets the stack size in kB	512
calibration_server_address	String	IP address of the calibration server (usually same as the tunnel server IP address, for, in practice - but not always -, they run on the same machine)	
calibration_server_port	ushort	Port number of the calibration server (the calibration server will bind to this port)	
central_subnet	string	Must be of the form 'a.b.c.d/y' meaning that y bits are allocated for the network prefix, and the remaining 32-y bits are reserved for host addressing (Classless Inter-Domain Routing - CIDR - form)	
tunnel_unicast_relay_address	string	Required for supporting the sensor-level protocols in unicast mode. Must be set to the IP address of the machine on which the tunnel server is running	
tunnel_unicast_relay_port	ushort	Port number of the tunnel component that forwards the sensor-level protocols in unicast mode	



IMPORTANT: When a parameter is updated, it is necessary to restart the SiteConnector server service in order for the new parameter value to be effective.

Monitoring

The server logs its monitoring messages using the standard Ubisense logging mechanism. The log streams can be viewed using SmartSpace Config. The `platform_monitor` configuration parameter must contain 'site_connector'.

The streams can also be viewed using **ubisense_trace_receiver**, e.g.

```
ubisense_trace_receiver | grep site_connector
```

[Monitoring levels](#) describes the monitoring levels.

Client Management

The client (**ubisense_site_connector_client**) should run as a Windows service or Linux daemon. In order to perform the installation you must know both the server address and the port number on which the server is listening.

Note: Only one client can be running per machine (i.e., for a given client, its address must be unique). Furthermore, the server and a client cannot coexist in the same machine.

Windows

Installation

The Windows Site Connector Client is installed using **UbisenseSiteConnectorClient.msi**. The Windows Site Connector Client for Servers is installed using **UbisenseSiteConnectorClientForServers.msi**. The setup wizard will guide you through installing the client.

To install the *Windows Site Connector Client*:

1. Go to the **UbisenseSiteConnectorClient** directory of your Site connector distribution directory.
2. Double-click the **UbisenseSiteConnectorClient.msi** file and the Ubisense Site Connector Client Setup wizard appears.
3. Click **Next**.
4. Choose the Destination Folder for the software.
You can accept the default **C:\Program Files (x86)\Ubisense 2.1** or change to another destination.
5. Click **Next**.
6. Enter the server settings.
You can accept the defaults:
 - Address: 127.0.0.1
 - Port number: 49983
 - Run in standalone mode: **selected**
7. Click **Next** and click **Install**.

8. When the installation is complete, click **Finish** to close the Ubisense Site Connector Client Setup wizard.

To install the *Windows Site Connector Client for Servers*:

1. Go to the **UbisenseSiteConnectorClientForServers** directory of your Site connector distribution directory.
2. Double-click the UbisenseSiteConnectorClientForServers.msi file and the Ubisense Site Connector Client for Servers Setup wizard appears.
3. Click **Next**.
4. Choose the Destination Folder for the software.
You can accept the default **C:\Program Files (x86)\Ubisense 2.1** or change to another destination.

5. Click **Next**.

6. Enter the server settings.

You can accept the defaults:

- Address: 127.0.0.1
- Port number: 49983
- Run in standalone mode: **selected**

7. Click **Next** and click **Install**.

8. When the installation is complete, click **Finish** to close the Ubisense Site Connector Client for Servers Setup wizard.

The Site Connector Client can be installed from the command line, without the UI, using `msiexec`. For example:

```
msiexec /i UbisenseSiteConnectorClient.msi /passive
```

A number of setup parameters can be specified on the command line (see [Table 2: Command line parameters of setup MSI](#)).

Table 2: Command line parameters of setup MSI.

Parameter name	Type	Description	Default
ALLUSERS	string	Specify whether the client should be installed for all users, i.e. per machine, or a single user, i.e. per user. For per user set ALLUSERS="".	All users
SERVICE_START	String	Specify whether the Site Connector Client should start automatically after a PC reboot. Set SERVICE_START="automatic" for automatic re-starts.	Manual
SERVER_IP	String	Specify the IP address of the Site Connector server.	127.0.0.1
SERVER_PORT	String	Specify the port number to connector to on the server.	49983
STANDALONE_MODE	string	Specify whether the client should be in standalone mode. Set STANDALONE_MODE="0" for non-standalone mode.	1

The following example will install the Site Connector Client for Servers for a single user, connecting to address 10.42.1.101:44444, with automatic re-starts:

```
msiexec /i UbisenseSiteConnectorClientForServers.msi ALLUSERS="" SERVICE_START="automatic" SERVER_IP="10.42.1.101" SERVER_PORT="44444" /passive
```

Note that even when automatic re-starts are specified, the client needs to be started for the first time: this can be done manually, see [Basic Settings and Connection](#), or by rebooting the PC.

Basic Settings and Connection

After the installation has been successfully performed, the client can be started, stopped and configured using the Site Connector Control application. This can be found on the Programs menu under **Ubisense 2.1 > Site Connector**. The main screen of the application is shown in Figure 4.

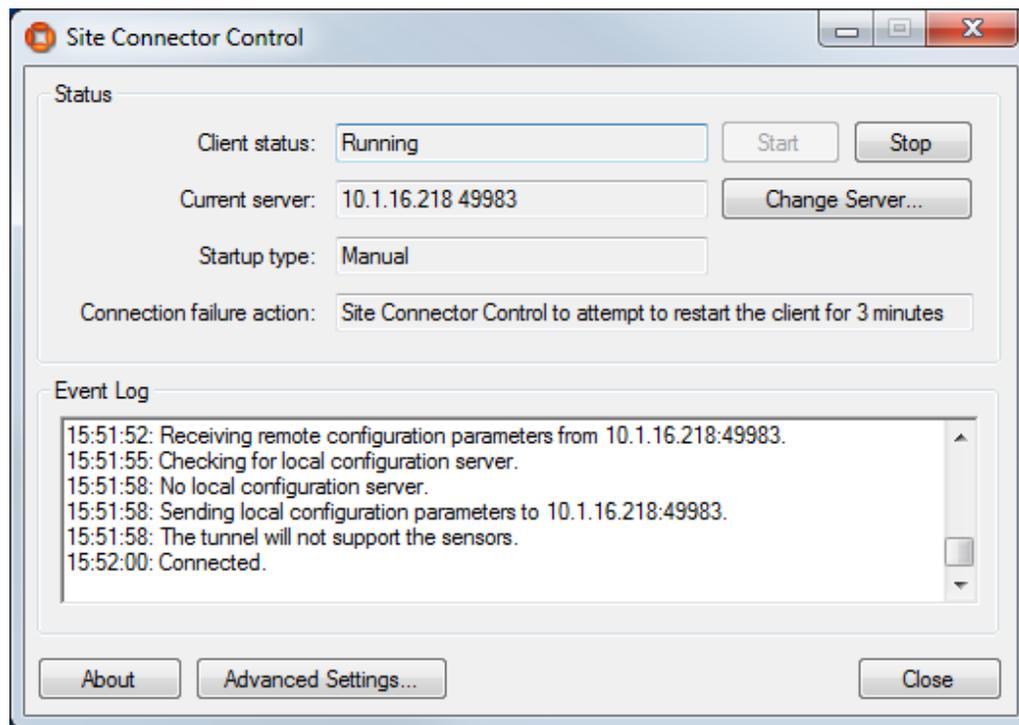


Figure 4: Site Connector Control main dialog

The current status of the client is shown in the 'Client status'. This will usually be 'Running' or 'Stopped'.

When the client is 'Stopped' it can be started with the Start button. The behavior is different for the Client and the Client for Servers:

- When the Client for Servers is started it will be set to automatically re-start after a reboot. Therefore the client will run until the user stops it. When the client is 'Running' it can be stopped with the Stop button. When the client is stopped it will be set to not automatically re-start after a reboot. The buttons are enabled and disabled according to the current status of the client.
- When the Client is started it is not set to automatically re-start. It will only run as long as Site Connector Control is running. If the PC is rebooted the client will not re-start. If the client loses connection the Site Connector Control will try to re-start it for a few minutes but then give up.

The 'Connection failure action' explains what actions are taken if the client loses its connection.

The Event Log shows diagnostic information about the client. For example, in Figure 4, the top line of the Event Log shows the server the client is connecting to and the bottom line shows that the client has successfully connected.

If the client fails to connect then diagnostic messages will appear in the event log. If the client encounters a problem then it will stop itself.

If this happens to the Client for Server the Windows Service Manager will restart it to try connecting again. This can lead to the client continually stopping and restarting. The Event Log should reveal the problem.

For the Client the Site Connector Control will try to re-start it for a few minutes but then give up.

The host name or IP address and port number for the server can be changed in the Change Server dialog (see [Figure 5: Change Server dialog](#)).

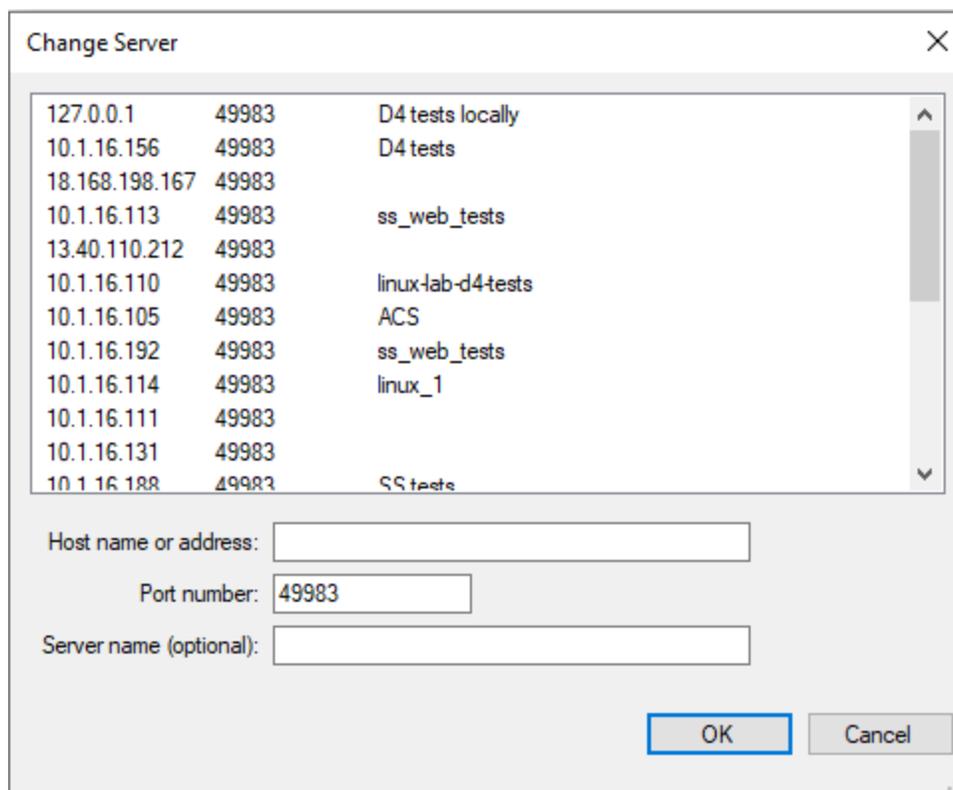


Figure 5: Change Server dialog

The Change Server dialog lists the servers that the client has recently connected to. Selecting one of these will fill in the 'Host name or address', 'Port number' and 'Server name' values. If the required server is not listed then these three values can be entered by hand. The 'Host name or address' can be the name of the server, e.g. 'serv12' or an IP address, e.g. 10.42.1.101. The 'Server name' is optional and may be used when an IP address is specified to provide a user-friendly name, e.g. 'production server'. The port will normally take the default value of 49983.

Press OK to use the new server settings or Cancel to abandon the changes. If the Site Connector Client is running when the server address is changed it will immediately stop and the Windows Service Manager will restart it with the new server settings. The 'Client status' and 'Current server' values in the main dialog should update. If the Site Connector Client is not running then you can start it with the new server address by pressing the Start button.

Once the Client for Servers is connected the Site Connector Control application can be closed, however for the Client the application must remain open while the connection is in use. In this case the Client will be stopped when the application is closed.

Advanced users can view the state of the client and start and stop it using the Windows Computer Management application. Look for the UbisenseSiteConnectorClient 2.1 under Services and Applications > Services.

Advanced Settings

Advanced settings, required for monitoring, sensor protocols and unicast support can be edited using the Settings dialog (see [Figure 6: Settings dialog](#)). The meaning of these setting is described in section [Configuration](#) and their usage is described in the sections [Monitoring levels](#), [Sensor-level protocols support](#) and [Unicast support](#). To accept the changes press the OK button. To abandon them press Cancel. After changing these settings you must stop and restart the client using the Stop and Start buttons in the Site Connector Control main dialog.

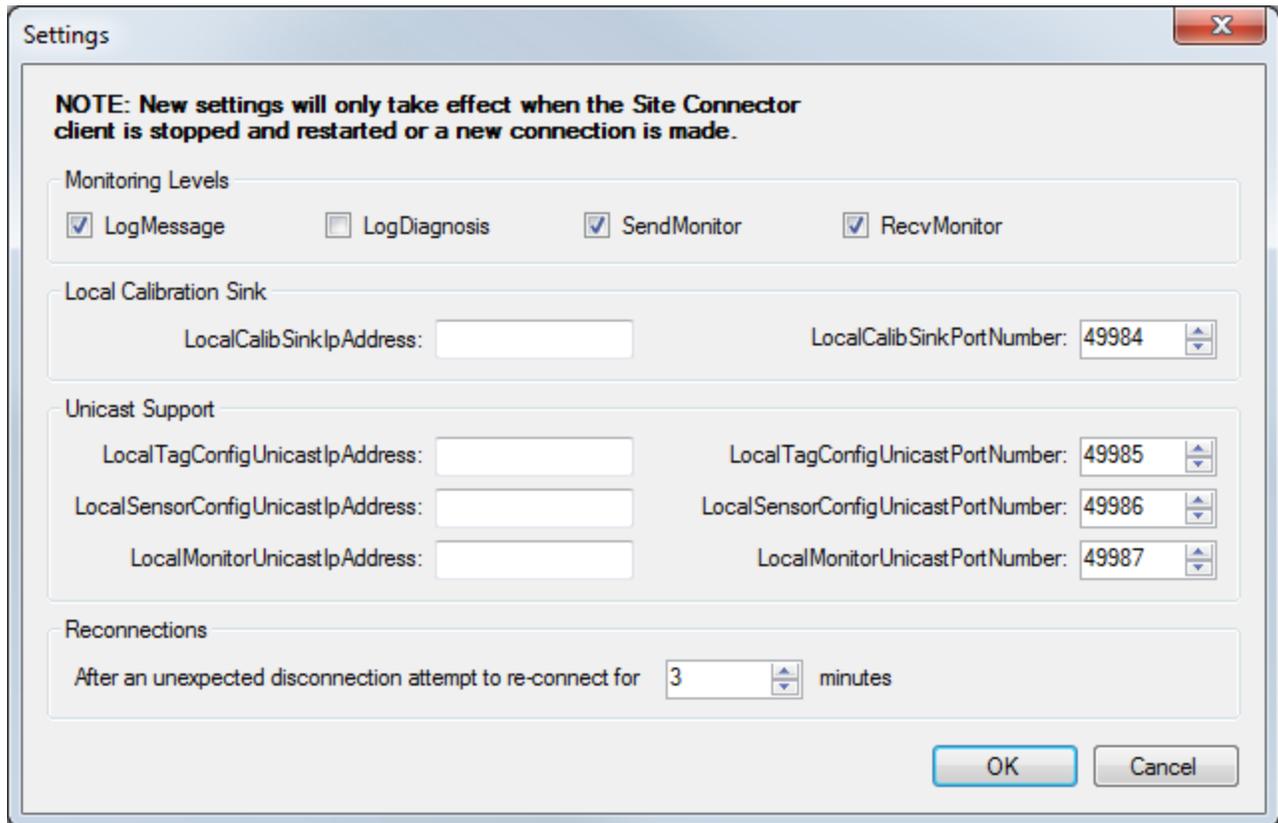


Figure 6: Settings dialog

Advanced users can view and modify all the client settings using the Windows Registry Editor. The parameters are located in

Computer\HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Ubisense 2.1\ubisense_site_connector_client.

Configuration

[Table 3: Parameters of the client](#) lists the parameters specific to the Site Connector client.

Table 3: Parameters of the client

Parameter name	Type	Description	Default value
PortNumber	ushort	Port number of the tunnel server	49983
IpAddress	string	Address of the tunnel server	
LogDiagnosis	bool	Activate the diagnosis log stream	0
LogMessage	bool	Activate the message log stream	1
SendMonitor	bool	Send the monitor packets through the tunnel	1
RecvMonitor	bool	Request monitor packets from the server	1
LocalCalibSinkPortNumber	ushort	Local calibration sink port number	49984
LocalCalibSinkIpAddress	string	Local calibration sink address (relevant only if the machine has several network interfaces)	
LocalBootServerIpAddress	string	Address of the local boot server (relevant only if the machine has several network interfaces)	
LocalTagConfigUnicastIpAddress	string	Address of the local service used for tag configuration (relevant only if the machine has several network interfaces)	
LocalTagConfigUnicastPortNumber	ushort	Port number of the local service used for tag configuration	49985
LocalSensorConfigUnicastIpAddress	string	Address of the local service used for sensor configuration (relevant only if the machine has several network interfaces)	

Parameter name	Type	Description	Default value
LocalSensorConfigUnicastPortNumber	ushort	Port number of the local service used for sensor configuration	49986
LocalMonitorUnicastIpAddress	string	Address of the local service used for trace message forwarding (relevant only if the machine has several network interfaces)	
LocalMonitorUnicastPortNumber	ushort	Port number of the local service used for trace message forwarding	49987
ReconnectPeriodMinutes	ushort	Number of minutes to try reconnecting the simple Client.	5
WindowsServer	bool	Activate the additional features of the Client for Servers. This value should not be changed.	0

Monitoring

The Windows client logs its monitoring messages to the Windows Event Log. All messages are displayed in the Event Log in the Site Connector Control application.

Advanced users can view the log streams using the Windows Event Viewer application

The [Monitoring levels](#) section describes the monitoring levels.

Linux

Installation

There is no particular step to install the client. Launch the application `ubisense_site_connector_client`. Following are examples of scripts for starting or restarting the client.

Sample cron script to restart the Site connector client

To ensure that the daemon will restart in the event of a fatal failure, you can write a cron script such as this one:

```
#!/bin/bash
if [[ ! `pidof -s ubisense_site_connector_client ` ]]; then
    invoke-rc.d ubisense_site_connector_client start
fi
```

Sample systemd startup script for the Site connector client

The following is a sample startup script for systemd.

```
[Unit]
Description=ubisense_site_connector_client daemon
After=multi-user.target

[Service]
User=platform
Group=platform
Type=simple
ExecStart=/home/platform/bin/ubisense_site_connector_client

[Install]
WantedBy=ubisense_service.target
```

Configuration

The Linux client is configured using a simple text file: `/etc/ubisense/tunnel_site_connector.conf`.

Note: If the `UCONFIG` environment variable has been used to define an alternative location for `platform.conf`, then site connector client expects the parameter file to be in the same location. For example, if `UCONFIG` is `/home/ubisense/platform.conf`, then the tunnel parameter setting file will be

`/home/ubisense/tunnel_site_connector.conf`.

Bear in mind that the daemon must have sufficient rights to read that file in order for the parameters to be properly set. Furthermore, if the daemon is running when the configuration file is modified, it is necessary to restart the daemon for the new parameter values to take effect.

[Table 3: Parameters of the client](#) lists all the parameters that can be specified.

The file format should strictly follow this template: `<parameter name> <parameter value>`. The name and value must be separated by one, or several, blank space (or tab, or new line). Two name-value compounds must be separated by one, or several, blank space, tab or new line.

Here is an example of `tunnel_site_connector.conf`:

```
IpAddress 10.42.5.116
PortNumber 49983
LogMessage 1
LogDiagnosis 0
```

Note that if a parameter is not specified in this file the default value is used (see [Table 3: Parameters of the client](#)).

Monitoring

The Linux client logs its monitoring messages using Linux's syslog (with the facility code set to `LOG_LOCAL0` and the priority code set to `LOG_INFO`).

The location of the syslog output varies according to the distribution of Linux being used. The file `/etc/syslog.conf` will normally contain the location of the monitoring output, which may be `/var/log/messages`.

The section [Monitoring levels](#) describes the monitoring levels.

System Configuration

Monitoring levels

Servers and clients both support two levels of monitoring. MESSAGE level provides basic progress and event tracking. DIAGNOSIS provides more detailed debugging information. The monitoring level can be set on both the client and the server independently (i.e. the monitoring levels do not need to match). On the client `LogMessage` and `LogDiagnosis` turn the two monitoring levels on or off. On the server `tunnel_server_log_output_message` and `tunnel_server_log_output_diagnosis` perform the same function.

If monitoring messages from the server should be sent to the client then the server parameter `tunnel_server_send_monitor` should be set to 1. If monitoring messages from the client should be sent to the server then the client parameter `SendMonitor` should be set to 1.

If the client does not want to receive monitor messages from the server then the client parameter `RecvMonitor` should be set to 0.

When the network speed is limited, we suggest setting the both flags `RecvMonitor` and `SendMonitor` to 0. Otherwise, the risk is for the client to be disconnected from the server. Note that, in practice, `RecvMonitor` may be more critical than `SendMonitor` in such a context; therefore if you observe in the server's log (message stream, see next subsection for further details) that the sending queue has overflowed (i.e., the sentence "Sending message queue has overflowed") causing the client to be disconnected, you may start by setting `RecvMonitor` to 0. Then, if the problem persists, set `SendMonitor` to 0.

Memory usage management

When the server is sending a message to a given client, the message is first enqueued, and then a thread is in charge of dequeuing the messages and sending them through the network (one thread is dedicated for this task for one queue; therefore there are as much threads as sending queues, i.e., as much as connected clients). In practice, this approach works fine most of the time. However, if, for any reasons, a queue is (or several queues are) growing much faster than it is (or they are) emptied, it can be the source of undesirable behavior. For example, if a queue grows to the point of requiring an amount of memory unbearable for the operating system, this may potentially lead to the collapse of the entire system.

For the sake of avoiding such a scenario, a two-fold mechanism has been implemented. First, each sending queue is limited in memory. The parameter `tunnel_server_max_mem_queue_client` ([Table 1: Parameters of the Site Connector server](#)) defines this limit. If this limit is reached, then the client is disconnected.

Second, the global memory employed by the entire set of the connected clients (i.e., the sum of the memory of the queue of each client) is monitored. If this sum reaches the limit set via the parameter `tunnel_server_max_mem_queue_clients` ([Table 1: Parameters of the Site Connector server](#)), then the client that has the queue using the most memory is disconnected.

The best values for `tunnel_server_max_mem_queue_client` & `tunnel_server_max_mem_queue_clients` will depend on the memory available on the computer where the Site Connector server is running. The default values, 100MB and 200MB, could be too large on some computers and may need to be reduced to a tenth of these values or less.

The memory usage can also be controlled by setting the maximum number of clients with `tunnel_server_max_clients`. By default up to 20 clients are allowed.

Advanced users may also want to adjust the value of the Ubisense platform `server_max_bytes_per_second` parameter to achieve optimum message throughput.

Basic connection

If all the sensors and the configuration & calibration servers are on the server end of the tunnel, and the client is merely being used to observe the state on the server end, then only 1 parameter needs to be set. The client's `IpAddress` parameter must be set to the IP address of the server. The client `PortNumber` and the server `tunnel_server_port` parameters are also used but normally do not need to be set as the default will suffice. If they are set then they must be set to the same port number.

In this scenario Site Connector will not transmit the sensor-level protocols and the warning 'The tunnel does not support the sensors' will appear.

Cleaning up schema connections

By default, schema connections used by clients are kept open on the tunnel indefinitely. The `tunnel_client_test_interval` parameter can be set to expire schema connections that are no longer used, reducing the network bandwidth and central server load. Every `tunnel_client_test_interval` seconds the tunnel client will check for and expire unused connections.

If schema connection expiring is desired, it is recommended you set this value to 60, which will gracefully and slowly clean up unused schemas. Unused schemas are detected by dropping a packet for that schema and watching for client recovery attempts. Using a shorter client interval will clean up connections more aggressively at the cost of increased client recovery attempts, which might be visible as very brief pauses in real-time data.

The default setting is 0, which turns off this functionality.

Sensor-level protocols support (Series 7000)

If the system is distributed, so some sensors are connected to the network at the client end of the tunnel rather than the server end then Site Connector needs to support all the sensor protocols.

In order to fully support the sensor-level protocols the four parameters `calibration_server_address`, `calibration_server_port`, `tunnel_sensor_status_relay_address` and `tunnel_sensor_status_relay_port` ([Table 1: Parameters of the Site Connector server](#)) must be defined. Any non-zero port numbers, which are not being used for any other purpose, may be chosen. The server will tell the client which ports to use.

Although `calibration_server_address` can be the address of a different machine on the same network, in practice it is the IP address of the machine running the tunnel server. In contrast, the `tunnel_sensor_status_relay_address` must always be set to the IP address of the machine running the tunnel server.

When the setting for supporting the sensor-level protocols is done correctly (i.e., the four parameters mentioned above are set), the calibration server will bind the address `calibration_server_address:calibration_server_port`.

The parameter `central_subnet` is optional, however it is highly recommended to set it properly. It defines the subnet the tunnel server, configuration server and calibration server belong to. If it is set correctly then the tunnel server can detect that requests for the servers do not need to be sent through the tunnel thereby greatly reducing the level of traffic in the tunnel. It must be of the form 'a.b.c.d/y' meaning that y bits are allocated for the network prefix, and the remaining 32-y bits are reserved for host addressing (i.e., Classless Inter-Domain Routing - CIDR - form). For example if the addresses of the tunnel, configuration and calibration server are all of the form 10.42.xx.yy then the `central_subnet` should be 10.42.0.0/16.

Where sensors are connected to the network at the client end of the tunnel they need the address for the calibration server. As this is at the server end of the connection, a proxy needs to be used at the client end. The proxy address to be used at the client end is defined by

LocalCalibSinkPortNumber & LocalCalibSinkIpAddress. Any non-zero port number, which isn't being used for any other purpose, may be chosen. The IP address only needs to be specified if the client machine has more than one IP address.

Unicast support (Series 7000)

If multicast is not supported in the target network it is possible to switch the sensors to use a unicast-based configuration. The parameters `no_multicast_mode`, `no_platform_check`, `sensor_config_unicast_address`, `unicast_monitor_address`, `tag_config_unicast_address` and `unicast_monitor_port` must be set on the server. The addresses would normally be the address of the server and the port numbers may be any unused port. `no_multicast_mode` and `no_platform_check` must be set to 1.

Note:

1. The initial configuration for unicast has nothing to do with Site Connector and is the same as any other unicast set-up.
2. The server parameters must be set with `ubisense_configuration_client`.

The two parameters `tunnel_unicast_relay_address` and `tunnel_unicast_relay_port` (defining an address) must be specified for the tunnel to support the unicast mode. The `tunnel_unicast_relay_address` must always be set to the IP address of the machine running the tunnel server.

Where sensors are connected to the network at the client end of the tunnel they need the addresses for tag configuration, sensor configuration and unicast monitoring. As these are all at the server end of the connection, proxies need to be used at the client end. The proxy addresses to be used at the client end are defined by `LocalSensorConfigUnicastIpAddress` & `LocalSensorConfigUnicastPortNumber`, `LocalTagConfigUnicastIpAddress` & `LocalTagConfigUnicastPortNumber` and `LocalMonitorUnicastIpAddress` & `LocalMonitorUnicastPortNumber`. Any non-zero port numbers, which are not being used for any other purpose, may be chosen. The IP addresses only need to be specified if the client machine has more than one IP address.

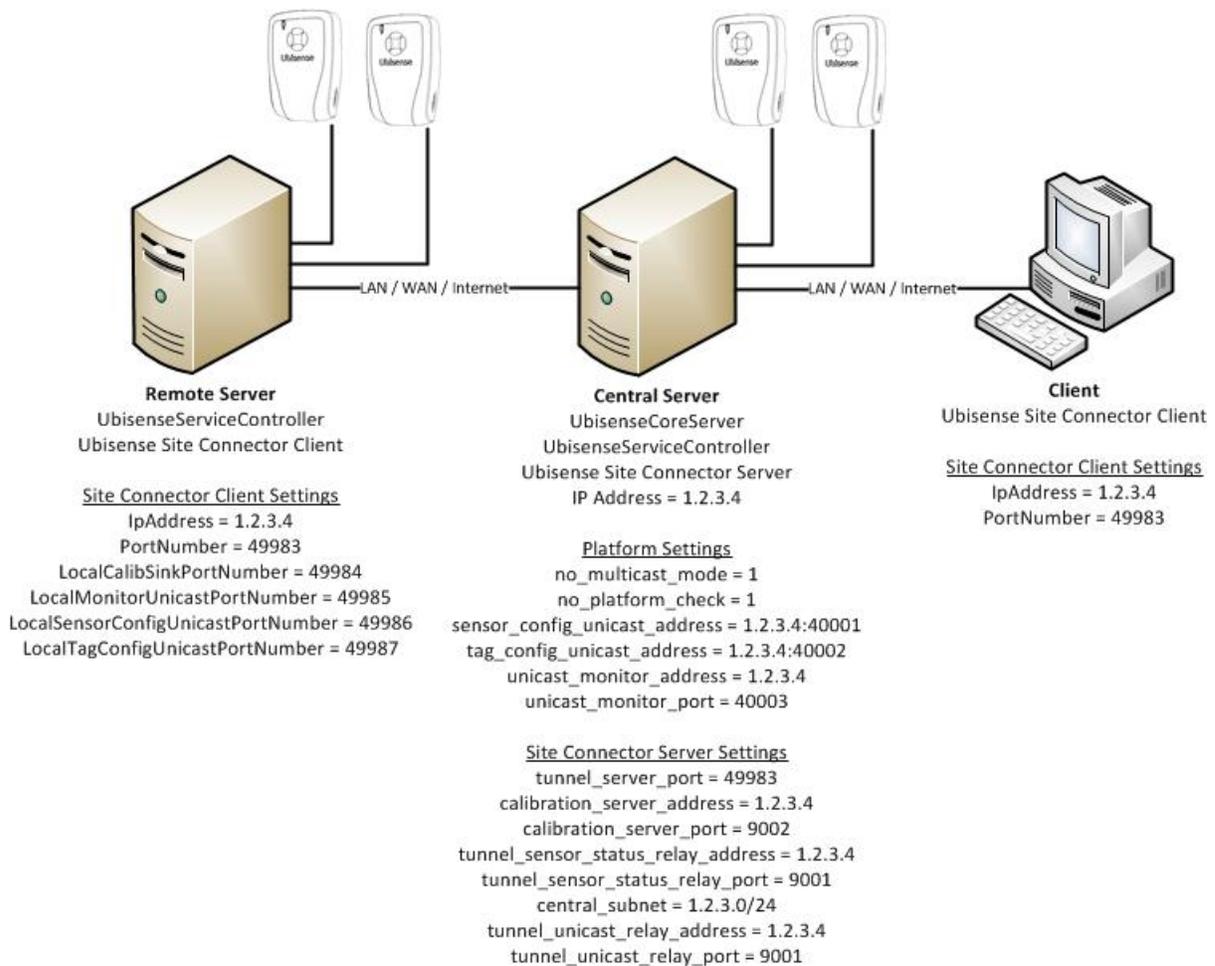


Figure 7: Example Configuration

Figure 7 shows an example configuration using unicast. The central server is running the Ubisense Core Server (boot server & configuration server), a Ubisense Controller and the Site Connector Server. The IP address is 1.2.3.4 and it is using the default site connector port number (49983). It has some sensors attached to it.

The remote server may be in the same building as the central server or could be in a different country. The remote server also has sensors connected to it and is running a Ubisense Controller. It is running the Site Connector Client. It has the IP address and port number of the central server in its settings. It also has the unicast port numbers set.

The client has no sensors connected and is not running a Ubisense Controller. It is simply being used to view the central server. The set-up is very simple (as described in the section [Single client](#)

[*computer running Ubisense programs only*](#)). The only settings it needs are the central server's IP address and port number.

Static IP addresses

A sensor can be given a static IP address with `ubisense_sensor_ip_configuration` using the following parameters:

<mac>MAC address of sensor

<address>IP address to be assigned to sensor

<netmask>Subnet Mask of local machine sensor is connected to

<gateway>Default Gateway of local machine sensor is connected to

<config>IP address of local machine sensor is connected to

The local machine the sensor is connected to will be running the Site Connector client. The values used for <netmask>, <gateway> and <config> can be obtained using `ipconfig` on a Windows PC.

Note:

1. Static IP addresses cannot be used with a prefix
2. Beyond ensuring that the configuration server address is the address of the machine running the Site Connector client, Site Connector has no bearing on this process.

Example

The following is a configuration for sensor 00:11:CE:00:11:C1 where the local machine is 10.42.5.154:

```
00:11:CE:00:11:C1 10.42.5.125 255.255.0.0 10.42.1.1 10.42.5.154
```

FAQ and Troubleshooting

Connection errors

Cannot connect to session host

The server IP address or port number may be wrong. Check that the host and port are correct, that this computer is connected to the internet, and that there is no firewall blocking outgoing TCP/IP connections.

If the Site Connector server is running in standalone mode, it may not have added itself to the firewall exceptions. Try running the server once not in standalone mode and then try again in standalone mode.

Both ends of the connection have core servers running

Either the platform UbisenseCoreServer is running on the machine that Site Connector Client is running on, in which case use Platform Control to stop it, or the client and server are on the same network, in which case enable 'standalone mode' on the client with Platform Control.

The tunnel will not support the sensors

The address and port of the calibration server and/or the tunnel sensor status relay have not been set correctly. If sensor protocols are required the parameters `calibration_server_address`, `calibration_server_port`, `tunnel_sensor_status_relay_address` and `tunnel_sensor_status_relay_port` must be set. This warning can be ignored for a basis connection (see [Basic connection](#)).

Configuration server

The configuration list obtained via the `ubisense_configuration_client` utility seems to be incorrect regarding the address of the boot server (i.e., it shows the address of the machine located on the other end, which is not valid on this end).

This is a normal behavior. The reason lies behind the fact that `ubisense_configuration_client` is not relying on the configuration protocol to retrieve the list, but on the remote operation protocol instead (in other words, it accesses directly to the UConfig::Params server using RPC).